**The Online Patient Satisfaction Questionnaire**

**Here is a questionnaire about your satisfaction with the website. Please tick a box for every question.**

**If you find it hard to select an answer, we recommend that you choose the answer, which fits you best.**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Very Much | Quite a bit | A little | Not at all |
| 1. Do you like the website’s appearance? | **□** | **□** | **□** | **□** |
| 2. Is it easy to find your way around the website? | **□** | **□** | **□** | **□** |
| 3. Do you understand the content? | **□** | **□** | **□** | **□** |
| 4. Is the language suitable for you? | **□** | **□** | **□** | **□** |
| 5. Is the content relevant for you? | **□** | **□** | **□** | **□** |
| 6. Do you trust the website? | **□** | **□** | **□** | **□** |
| 7. Did you find what you were looking for? | **□** | **□** | **□** | **□** |
| 8. Is the website a good tool to help you with your back problem? | **□** | **□** | **□** | **□** |

Note: Each item contributes with 0–3 Points giving a total OPSI score between 0–24.